

GLOSSARY

classify: to arrange or organize according to class or category.

discrimination: 1. the state or condition of being treated differently according to gender, age, or race; prejudice. 2. differential treatment; bias.

mediation: friendly intervention in disputes of others for the purpose of resolving differences.

problem: 1. a question to be considered, solved, or answered. 2. a situation, matter, or person that presents difficulty.

sexual harassment: any unwelcomed communication or conduct of a sexual nature.

PROBLEM SOLVING BY

GROUP MEMBERS _____

ACTIVITY _____

DECISION MAKING STEPS

COMMENTS

1. Define the issue.
2. Gather information.
3. Develop alternatives.
4. Analyze the consequences.
5. Make the decision.
6. Consider feedback and evaluation.